

"Fujitsu's thought leadership in Business Architecture resulted in an outcome readiness assessment, prototyping and subsequent transformation planning engagement. This work was critical for us in unpacking the complex dependencies and de-risking the overall program execution."

Head of Business Architecture, Federal Government of Canada



Accelerating transformation through Business Architecture, using a capability-based, outcome-based planning approach

Challenge

A Canadian government agency embarked on a 10-year long, \$1B+ investment program to transform its service delivery platforms but was struggling to untangle the highly complex dependencies and de-risk the multiple and necessary tranches of implementation.

Solution

A key component of Fujitsu's Business Architecture approach, we used an outcome-led and capability-based integrated planning approach to help the agency conduct a readiness assessment, develop low and high-fidelity prototyping, and establish a multi-tranche deployment roadmap.

Outcomes Realized

- Established clear quantifiable and measurable business outcomes to anchor the transformation
- The agency and its stakeholders were aligned on an integrated planning approach and execution roadmap
- Future benefits were maximized and delivered to Canadian citizens.