

## Stay resilient and embrace change with confidence while managing your on-premises & SaaS landscapes

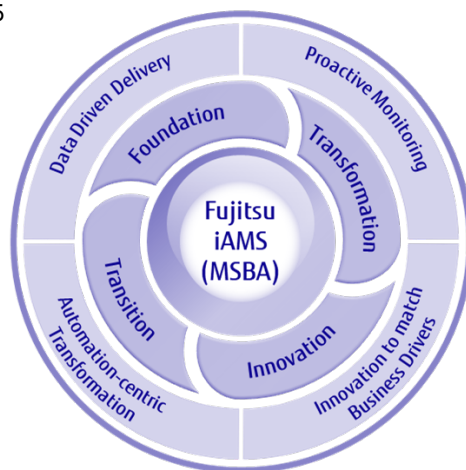
To stay competitive, organizations are rapidly transforming their enterprise by shifting from on-premises to SaaS / PaaS mandating them to have well-managed operating environments to mitigate business risks from competitive pressures. Controlling operating expenses (OPEX) is a top priority as businesses adapt to changes with little know how of new and emerging platforms and service models.

Fujitsu's "Intelligent Application Managed Services" (iAMS for MSBA) provides comprehensive managed services (L1-L4) across the entire suite of Microsoft business applications. Service is embedded with automation, transformation and innovation capabilities driving productivity improvement, maintainability and robustness of applications in the managed landscapes.

### Our Approach

Fujitsu's iAMS for MSBA is a full lifecycle offering, that cover application & platform support across Dynamics 365 and Power platform areas along with Legacy Dynamics landscapes that are to eventually transitioned to cloud via Fujitsu Transformation & Innovation services.

- Manage Microsoft Dynamics 365 Application Landscape (Cloud & Legacy) and Power Platform
- Deliver business insights based on Applications Managed via Assessment & Analytics
- Seamless, low Risk non disruptive Transition
- Safe handover of Inflight Projects



- Integrates transformation and Innovation approach for ongoing Business value driven by "intelligent" use of
  - Ops & Business process Automation
  - Data Analytics
  - Digital transformation and Innovation consultative approach
- Fujitsu IP and our digital technologies benefit customers to lower OPEX, generate business insights, minimize risks in applications environment & facilitating digital transformation

Customer receives a fully managed Microsoft Business Applications environment supported by Fujitsu - standardized and optimized for operations covering Level 1 to Level 4. Actionable insights to the customer business processes & system Health be delivered for Continuous improvement and transformations.

# Service Features

## Expert care & Peace of mind

Experienced consulting associates that work with you and business to optimize, secure, and modernize your Dynamics environment while 24/7 monitoring and proactive support catches issues before they bite giving peace of mind.

## Transform at pace

Keep your business & technology landscape up to date with transformation roadmaps program recommendations.

## Innovation unlocked

Stay ahead of the curve with insights on your applications and process performance that is enhanced via automation & cutting-edge features.

## Predictable costs

Say goodbye to surprises. Flexible plans to fit your budget and needs

## Discover how organizations have succeeded with us!



### A Large Canadian Municipal Court

Implementation and Managed Services for D365 along with Dataverse and Power Platform for Case Management. Partner solution for Court specific features such as Court case mgmt., Doc. Authoring, Planning & Scheduling. Azure Services along with M365, third party integration for eSignature and Certification Authority and Automated doc Generation.

### A Large Ireland Digital Library Initiative

This enabled the digitization of 2.5m items of library inventory. Enabled self-service and extend opening hours. Allowed users to reimagine the physical library space and encourage greater community engagement.



### A Renowned Institution in Australia Health Sector

Fujitsu migrated the customer landscape to D365 CRM within weeks, meeting a strict deadline, while also introducing new functionality such as real-time prescription verification and enabling business transformation. Fujitsu provides managed services and ongoing upgrades to the customer landscape.

## Why Fujitsu

- Microsoft Global System Integrator Partnership for wholistic solution propositions.
- 30+ years of Proven Managed Services delivery track record.
- Trusted advisor for T&T programs for large and SME customers
- Key Accreditations ensures quality & safety commitment to services we deliver to our customers.

## Contact us

Fujitsu Limited

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