



Incident Response

Rapid, expert support to contain, investigate, and resolve cyber incidents



When a cyber incident strikes, Fujitsu responds with speed, precision, and proven expertise to protect your business.



Fujitsu delivers comprehensive incident management, investigation, and reporting services. We work alongside your technical and security teams to contain threats, uncover root causes, and guide effective remediation, enabling your organisation to recover swiftly and securely.

During an incident, time is critical and the stakes are high. Engaging external incident response specialists offers distinct advantages that can make all the difference in your organisation's recovery and resilience:

- Gain access to specialist skills and the latest tools for effective incident response.
- Get an objective, unbiased assessment of your security situation.
- Respond faster and scale up support when internal resources are stretched.
- Benefit from industry-specific knowledge and regulatory guidance.
- Prepare proactively and improve resilience for future incidents.
- Access coordinated support across technical, legal, and communications needs.



Rapid containment

Immediate action to limit the impact and prevent further damage.



Thorough investigation

Detailed analysis to identify the root cause and scope of compromise.



Clear remediation guidance

Practical advice to eradicate threats and strengthen defences.



Actionable reporting

Transparent findings, timelines, and recommended next steps.



Our approach

Collaborative briefings

We work closely with your technical and security teams from the outset, ensuring everyone is aligned and informed for a rapid, coordinated response.

Scope determination

We thoroughly assess the full extent of compromise and all impacted assets, using advanced forensic techniques to give you a clear understanding of the incident's reach.

Threat eradication

Our specialists confirm the removal of malicious actors and vulnerabilities, restoring your environment to a secure state.

Actionable reporting

We deliver a comprehensive report with remediation advice and future risk mitigation strategies.

We also have retainers available, giving you fast-track, 24/7 access to specialist responders and forensic experts who move immediately to contain threats, investigate what happened, and protect your evidence for regulators and customers.



Rapid response

Fast mobilisation to contain threats and minimise downtime.



Compliance and audit support

Detailed incident reports support compliance and future audits.



Remediation and future-proofing

Practical advice to strengthen your security posture post-incident.

Contact us

Expert assistance for when you most need it.

