

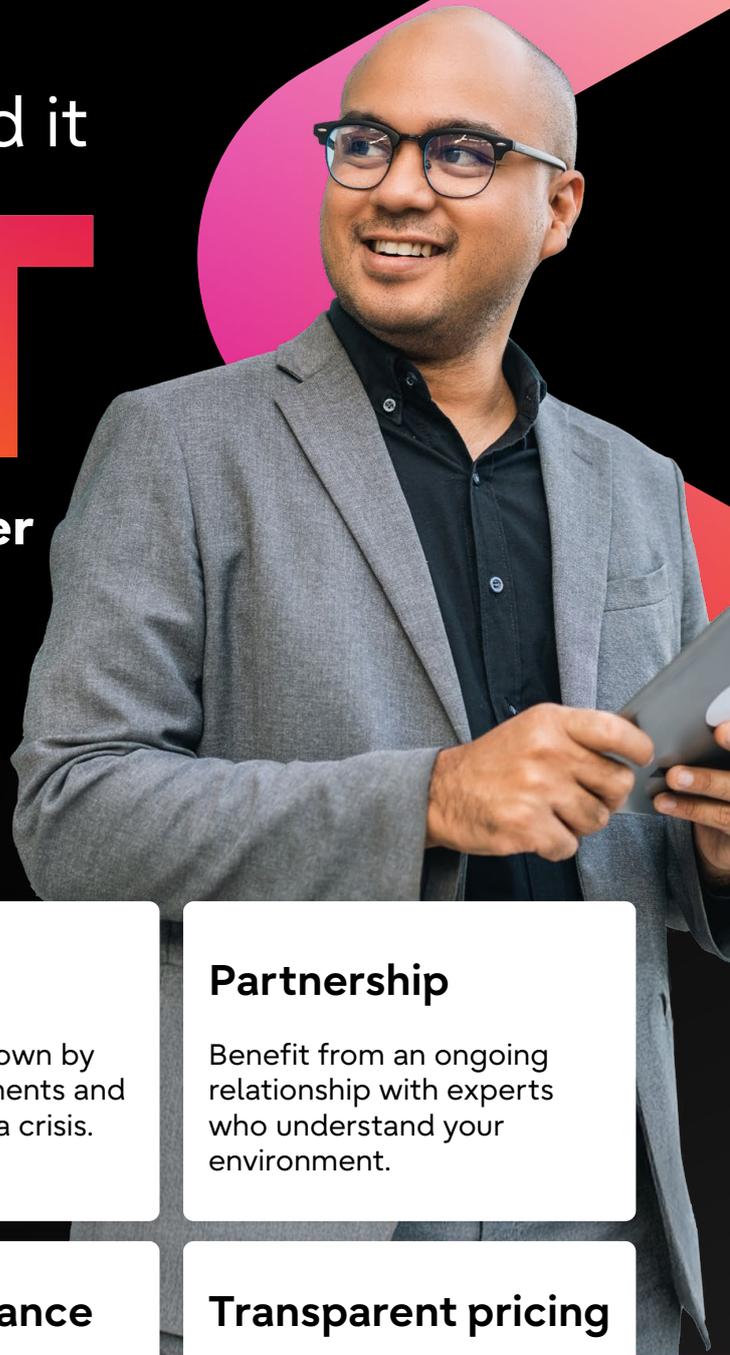


Get help when you need it

# FAST

## 24/7 Incident Response Retainer

Our retainer gives you fast track access to specialist responders and forensic experts who move immediately to contain the threat, investigate what happened, and protect your evidence for regulators and customers. You get 24/7 hotline access, clear SLAs, and tiered options that add tabletop exercises, incident response plan uplift, training, and strategic advisory so your team is ready to respond with confidence, not chaos.



### Priority access

Expert cyber responders, available anytime 24/7.

### Ready to go

Don't get slowed down by contractual agreements and paper work during a crisis.

### Partnership

Benefit from an ongoing relationship with experts who understand your environment.

### Peace of mind

Knowing expert help is always available lets you focus on your core business.

### Legal compliance

Support for compliance, breach notification, and evidence collection to meet regulatory requirements.

### Transparent pricing

Fixed monthly or annual fees, with clear rate cards for additional services.

### Flexible tiers

Choose the level of coverage that fits your needs, **Unused hours accrue monthly** and can be carried forward within the subscription term.

🛡️ Essential

**12<sub>x</sub>**

Hours per month

🛡️ Enhanced

**24<sub>x</sub>**

Hours per month

🛡️ Advanced

**40<sub>x</sub>**

Hours per month

## What's included in each retainer tier:

	Essential	Enhanced	Advanced
Monthly hours (Unused hours accrue)	12	24	40
24/7 IR hotline	✓	✓	✓
Remote DFIR support	✓	✓	✓
Quarterly usage reports	✓	✓	✓
Access reviews	✓	✓	✓
Tabletop exercise x1	✗	✓	✓
IRP review	✗	✓	✓
Playbook validation (annually)	✗	✓	✓
IR training (annually)	✗	✗	✓
Custom exercise	✗	✗	✓
Quarterly security advisory session	✗	✗	✓
Threat model (annually)	✗	✗	✓

Our retainer helps mitigate the risk of operational disruption, brand damage, regulatory penalties, and financial loss, while simultaneously strengthening your overall cybersecurity posture. This service also enhances assurance to stakeholders including reinsurers, customers, and regulators that cyber resilience is being actively managed by an experienced capability.

### You may also be interested in:

#### Incident Response Plan Creation

We can create a plan from the ground up. With our support, you'll be equipped to collect vital evidence and respond swiftly to incidents.

#### Incident Response Plan Readiness review

We review your current processes, documentation, and technical environment, ensuring your response plans are robust, actionable, and fit for purpose.

#### Crisis Simulation / Tabletop Exercises

Test your team's readiness with realistic scenarios that strengthen decision-making under pressure.

## Contact us

Expert support, always on, always ready.

